State and Local Government Solutions

Provide enhanced services to constituents

33 state departments of revenue use ibml intelligent capture solutions for tax processing, more than any other technology of its kind.
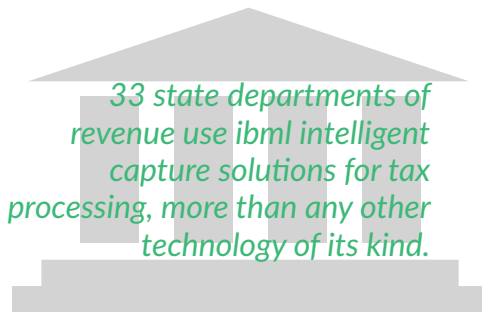
ibml intelligent capture solutions help state and local government entities meet the challenges of reduced operational budgets while enhancing the speed and quality of service to constituents.

Our solutions automate the capture, classification, and validation of information from any paper or electronic document, including tax returns, checks and remittances, license applications, public records, contracts, grants, eligibility documents, and claims and other benefits documents.

Currently, 33 state departments of revenue use ibml intelligent capture solutions for tax processing. That is more than any other technology of its kind. Our solutions also support check and remittance processing, finance and administration, public records, housing and human services, justice, law enforcement and departments of labor and transportation.

With ibml equipment leasing and outsourced services, state and local government entities also can digitize back-files of records and other documents to reduce storage costs and enhance access to information.

Provide superior service to constituents
Quickly and accurately track documents and resolve inquiries with valuable information captured from forms and unstructured documents submitted by constituents.

Provide decision makers what they need
Deliver high-quality information more quickly to key decision makers and facilitate collaboration with secure online access to document images and related data.

Streamline records management
Digitize public records and other documents to more quickly comply with constituent and inter-agency inquiries and to ease the ever-increasing burdens of long-term document retention.

Speed processing cycle times
Accelerate tax processing, benefits determination and other constituent services through reduced document preparation, automated data capture and validation, and faster delivery of higher quality information to downstream systems.

Reduce operational costs
Virtual batching of tax returns and co-mingled scanning of mixed document types streamlines document preparation while automated data capture and validation reduces data entry and errors.

Comply with evolving regulations
Complete, consistent, auditable and secure data capture helps government entities comply with continually evolving data privacy regulations.

Let's Get Started
To learn more about our intelligent capture solutions, contact sales@ibml.com or visit www.ibml.com