



- Q: Can I use SoftTrac® Scan with a non-ImageTrac® scanning device?**
A: Yes, SoftTrac Scan provides scanning capabilities on TWAIN-based scanning devices.
- Q: Can I install SoftTrac Scan on a separate PC than the one provided with my ImageTrac scanner?**
A: Yes, SoftTrac Scan can be installed on a separate PC depending on the solution required.
- Q: Can I connect SoftTrac Scan to an Oracle Database?**
A: No, SoftTrac Scan can only be connected to Microsoft SQL Server.
- Q: How do I order SoftTrac Scan?**
A: SoftTrac Scan can be ordered by contacting ibml sales or an ibml partner.
- Q: Is ibml pre and post-sales support available for SoftTrac Scan?**
A: Yes. Presales support will be provided by ibml sales or an ibml partner, and post-sales will be provided to customers who have purchased the product and have an active maintenance agreement.
- Q: Will ibml offer training for SoftTrac Scan?**
A: Yes, product training is available for SoftTrac Scan.
- Q: Can SoftTrac Scan check for corner folding or dog ears?**
A: Yes. The Dog-Ear Detection alert checks for folded-down corners on documents during scanning. Settings include options for all, left side or right side corners.
- Q: SoftTrac Scan now has a Dynamic Feeder. What is that and what is the benefit?**
A: SoftTrac Scan now has the ability to dynamically adjust the scanner's feeder speed, not only optimizing throughput, but also reducing the number of track stoppages due to incorrect configurations or feeder settings.

Q: What enhancements have been made to job setup in the latest version of SoftTrac Scan?

A: SoftTrac Scan now includes a unique tool that streamlines the configuration of TIFF images and settings. The tool displays both the original and changed images side-by-side, and allows users to view the results of Dynamic TIFF and color dropout.

Q: Can I install the latest version of SoftTrac Scan on the same PC as my legacy SoftTrac application?

A: Yes.

Q: How does SoftTrac Scan support my legacy processes?

A: For current SoftTrac users, the latest version of SoftTrac Scan offers optional legacy output, which supports existing back-end processes without the need to change database mappings or coding as a result of the upgrade.