

By centralizing operations reporting and analysis with SoftTrac Analytics, organizations can gain a much better understanding of the efficiency and effectiveness of their document scanning infrastructure and can more easily develop, manage and distribute operations reports.

ibml's SoftTrac® Capture Suite includes powerful Management Tools, including SoftTrac Analytics.

SoftTrac Analytics is first-of-its-kind software that provides a real-time, holistic view of the performance of an organization's document scanning operations. By centralizing operations reporting and analysis with SoftTrac Analytics, organizations can gain a much better understanding of the efficiency and effectiveness of their document scanning infrastructure and can more easily develop, manage and distribute operations reports. SoftTrac Analytics is an integral part of ibml's SoftTrac Capture Suite for centrally managing enterprise document scanning operations.

Holistic Data View

For organizations in any vertical market, operations reporting and analysis is a critical resource for managers. But, to extract this information from multiple document scanning solutions and then turn it into actionable business intelligence at the time it is needed is extremely difficult and puts an enormous strain on limited IT resources. Often, tremendous effort and cost is required to create even basic operational reports. For this reason, most organizations don't have a holistic view of their document scanning operations, impeding decision-making and allowing inefficiencies to fester.

To solve this problem, ibml provides innovative reporting and analytics software that gives operations the data they need to make actionable business intelligence a reality.

SoftTrac Analytics enables easy, real-time access to rich productivity data and operational statistics of their document scanning solution. This gives operations managers better insight into their business assets, labor, processes and more. SoftTrac Analytics can report on archived data as well as current data. And, users can filter reports by time and dates and other criteria. Reports can be stored locally or centrally on the network, or they can be e-mailed to any address selected by the user.

In addition to providing easy-to-use report generation tools, SoftTrac Analytics includes a library of "built-in" reports, including:

- Batch Statistics Summary
- Batch Status Summary
- Error Summary
- Scanner Statistics Summary
- Cumulative Image Summary
- Operator Statistics by Job Summary
- Operator Statistics Summary
- Errors-to-Documents Ratio Report
- Errors-to-Documents Summary Report

Additional reports can be quickly developed using drag and drop tools and intuitive sorting and grouping options, eliminating the high cost and long lead-time for IT staff to write custom reports. Compared to other scanning reporting solutions, SoftTrac Analytics offers best-in-class viewing and editing capabilities.

With SoftTrac Analytics, users can also create reports that reflect production across multiple databases. Reports can even be filtered to only contain information from specific databases.

Business Benefits

- Increase ROI associated with SoftTrac document scanning solutions
- Enable business operations to see where scanning operations are inefficient or ineffective
- Real-time access to standard SoftTrac document scanning and performance data
- Easy integration with existing SoftTrac document scanning environments

Product Features

- Windows-based design
- Real-time reporting capabilities and data access
- Ability to report on archived data as well as current data
- Quick access to saved reports
- Ability to drill-down and sort report data
- Filtering by scanner, operator, job, errors, time, dates and more
- Running totals for throughput and documents processed
- Schedule when reports should be created
- Built-in documents-to-errors ratio report for ranking scanner performance across sites
- Built-in error ratio summary report for tracking error trends for individual scanners
- Export reports to PDF file, HTML, Excel, Text file, TIFF image, or send via email
- Intuitive design tools for custom reporting
- Support for reporting across multiple databases
- Automated tool for cleaning up archive tables

Let's Get Started

ibml brings together a powerful portfolio of hardware, software and services to deliver document scanning solutions that enable efficiencies and cost-savings for improved business performance and productivity. For more information about our document scanning solutions visit www.ibml.com.

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