

Frequently Asked Questions

Q: What is SoftTrac® PostScan?

A: Part of ibml's SoftTrac family of software solutions, SoftTrac PostScan is a standalone product that streamlines the integration between scanning platforms such as ibml's and downstream solutions.

Q: Can I use SoftTrac PostScan with a non-ImageTrac® scanning device?

A: Yes, SoftTrac PostScan can be used to export data from a SoftTrac database regardless of the client software installed.

Q: Can I install SoftTrac PostScan on the host ImageTrac PC?

A: Yes, SoftTrac PostScan can be installed on the host PC provided with your ImageTrac scanner. Additionally, SoftTrac PostScan can be installed on a separate PC if needed.

Q: Can I integrate SoftTrac PostScan with other databases or repositories?

A: Yes, SoftTrac PostScan provides standard XML output that can be used to import data into another database or repository. Additionally, SoftTrac PostScan provides a connector API that provides programmatic access to SoftTrac data that allows for real-time data export directly into third-party systems. Currently, PostScan includes standard connectors to the Kofax Capture system and the TiS eFlow platform.

Q: What image output formats are supported by SoftTrac PostScan?

A: SoftTrac PostScan supports JPEG, JPEG2000, PDF image and PDF 1A searchable and compressed files as well as single and multi-page TIFF output.

Q: Can I manipulate images prior to export with SoftTrac PostScan?

A: Yes, SoftTrac PostScan provides automatic document rotation, image overlay, and variable output based on color detected within an image.

Q: How many scanners can I connect using SoftTrac PostScan?

A: Each SoftTrac database can have multiple scanners connected to it. You can connect SoftTrac PostScan to multiple SoftTrac databases using a connection profile that contains multiple target databases in the configuration.

Q: How do I order SoftTrac PostScan?

A: SoftTrac PostScan can be ordered by contacting ibml sales or an ibml partner.

Q: Is ibml pre and post-sales support available for SoftTrac PostScan?

A: Yes. Presales support will be provided by ibml sales or an ibml partner, and post-sales support will be provided to customers who have purchased the product and have an active maintenance agreement.

Q: Will ibml offer training for SoftTrac PostScan?

A: Yes, product training will be available for SoftTrac PostScan.