



A Cost Effective Path to Transforming
Paper into Digital Information

Despite all the talk about digital information, the healthcare industry still relies heavily on paper documents. EOBs, claims, correspondence, medical records, solicitation letters, enrollment forms, pre-authorizations, COBRA payments, and other printed materials are the lifeblood of the industry.

ibml offers document scanning solutions especially designed to help healthcare organizations move towards electronic content and drive efficiencies and cost savings in medical **records** and **payments** applications. Our solutions are proven in a variety of healthcare markets, including payer and provider applications, prescription processing, revenue cycle management, and medical records processing.

*“As a result of implementing
ibml scanners, WMC has
maximized productivity, reduced
our document management
labor costs by 33 percent, and
decreased our long-term
operations expenses.”*

*-- Nick Belveal, RHIA, director of HIM,
Wyoming Medical Center.*

Healthcare Records

While healthcare providers understand the potential benefits electronic health records (EHRs) offer, the cost of converting charts into digital information is costly, time-consuming and labor-intensive.

ibml can help.

We offer a document scanning solution that speeds up EHR implementations in a more cost-effective manner. Our front-end scanning solution enables hospitals and other healthcare providers to capture the benefits of EHRs without costly application development, process changes or forms redesign.

The combination of ibml document scanners and our intelligent data capture software is helping healthcare providers make the transition to electronic content and find new ways to reduce operations costs, boost productivity, eliminate the chance of lost or misfiled records, and enhance patient care.

With online availability of medical records, fewer staff are needed for releasing information, running records to the emergency room and hospital floors, or faxing information to physician offices.

What's more, the ability of the ibml scanner to handle intermixed documents -- including photos, prescriptions and larger fold-out sheets -- significantly reduces the time necessary for document preparation and indexing. The ibml scanner helped one major hospital center reduce its scanning and indexing staff by 33 percent. And our document scanning solution includes fully integrated, centralized tools for ensuring superior image output, quality control, and reporting and analytics.

Best of all, ibml document scanning solutions can interface with any legacy HIM or EMR system.

Key benefits:

- Configurable by end-user for specific applications
- Links images with existing EMRs
- Reduced document preparation
- No need for separator sheets
- Reduced labor requirements
- Fewer re-scans or skewed images
- Same-day availability of images
- Faster filing and retrieval
- No undetected double feeds
- No need to manually count pages
- A robust foundation for shared document services

By implementing a solution that combines high-speed mail extraction and ibml scanners, Humana now processes up to five times as many orders per hour -- and with one less operations shift and nearly 75 percent fewer full-time equivalents (FTEs).

Michael Mahar of Humana RightSourceRx

Healthcare Payments

When it comes to healthcare payments, organizations need a cost-effective solution that can manage fluctuating volumes, co-exist with legacy IT systems, identify documents automatically without relying on separator sheets, and reduce labor needs -- all while ensuring high customer satisfaction. ibml meets the challenge with proven scanning solutions that deliver flexible image capture.

ibml's robust document scanners offer an open track design, double-feed detection, and pockets for document sorting. Our solutions also feature barcode reading, dynamic image enhancement and in-line intelligence to minimize manual tasks. With ibml scanning solutions, healthcare organizations can even define documents in a transaction -- for instance, automatically detecting envelopes or using MICR or OCR technology to process checks -- allowing for the truncation of transaction documents.

By quickly and accurately converting paper-based receivables into digital form, healthcare providers can streamline their payment workflows, in turn, helping them get paid faster. In addition, ibml solutions can be integrated with any legacy payment processing or back-end data capture system, allowing data to be seamlessly passed in a timely manner, driving revenue cycle management.

Key benefits:

- Automate check processing
- Automatically detect different form types
- Streamlined EOB capture
- Make better use of barcodes on documents
- Provide robust productivity reporting
- Improve image quality
- Fewer days outstanding
- Reduce downstream exceptions
- Ensure compliance and control

See firsthand how ibml's next-generation document scanning solutions can move your healthcare organization closer toward electronification.

E-mail sales@ibml.com or visit www.ibml.com.